

5-YEAR WARRANTY

Glamox gives a 5 year warranty against manufacturing and material defects on all products branded Glamox, Luxo, Luxonic and ES-System. If the conditions below are fulfilled, Glamox will either repair or replace the products with new fully functional products.

This warranty is valid from the invoice date and applies for manufacturing and material defects if the products have been used/installed;

- Purely in accordance with their intended purpose and application specifications
- Within the specified operational envelope, e.g. environment
- With power within the specified range, i.e. voltage, current and frequency
- In a professional and legal manner and in accordance with installation instructions provided

The warranty does not cover;

- Any type of consequential loss
- Failures due to exposure to extreme conditions, e.g. thunder, lightning, water ingress, fire, bad ventilation or other conditions beyond the control of Glamox
- Parts that need to be replaced due to normal wear and tear, e.g. interchangeable light sources, starters, and batteries
- Failures due to compatibility issues between the products and the installation environment. e.g. control system & power supply
- Products that have been modified or repaired by unauthorized personnel
- Normal maintenance and repair issues

